



Kent Learning Disability Partnership Board Minutes

Date: Thursday 15 December 2022

Location: This meeting was held virtually via Zoom

Who was there?

Attendees:

Daniel Hewitt - Joint Co-Chair of the Kent LD Partnership Board

Alyson Wagget - KCC, Assistant Director, Social Care and Health (East) Thanet and South Kent Coast

Chelsea Roberts - KCC, Stakeholder Engagement Support Officer (minutes)

Continued . . .

Who was there? (Continued)

Attendees:

Andrew – Self Advocate, Aspens

Fiona Wonford – East Kent Mencap

Janine Jacquin – Aspens

Kristina Powney - KCC, Senior Practitioner, South Kent Coast and Thanet

Liese Sutton - Self Advocate, Aspens

Linda Chapman – Parent carer

Lisa Clinton – KCC, Stakeholder Engagement Manager

Louise Flatman - North Kent Independent Advocacy Scheme (NKIAS)

Marie Hackshall – System Programme Lead – Learning Disability and Autism

Matt Clifton - Bemix

Michael Lillis - Self Advocate, Bemix

Sammy Lamb - Self Advocate, Bemix

Steve Chapman – Self Advocate, Bemix

Tony Faulkner - Self Advocate, Aspens

Trevor Chapman – Parent Carer

Vanessa Cowley – Self Advocate, East Kent Mencap

Xan Brooker - KCC, Senior Commissioner

Zandrea Stewart - KCC

Apologies:

Toni Easdown – KCC, Stakeholder Engagement Officer

Welcome

Welcome from Daniel Hewitt, the joint co-chair of the Partnership Board



Daniel welcomed everyone. Daniel went through the housekeeping rules.

Welcome and update from Alyson Wagget, Assistant Director, Social Care & Health, (East) Thanet and South Kent Coast

Alyson provided an update on the Partnership Board reset work.

Looking at how we work with people that use our services in Kent & Medway, developing a plan of how this meeting will work going forward.



Alyson updated that the value of the advocacy contract should not reduce or change, confirmed by Simon Mitchell in Commissioning.

A review of the contract is being done to look at how support is ready for liberty protection safeguards.



The law is changing and more advocates are required to meet this need.

Action: People from this group that would like to be involved in the reviewing of the advocacy contract, to let Chelsea or Toni know.

Alyson informed the board that Cedar House has changed their name to a different provider.

Update from Alyson Wagget (continued)

Learning Disability Partnership Board reset—how the meetings work

We started to look at how the partnership board meetings work.



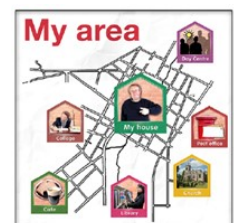
This was about having clear roles and responsibilities for every member of the board and how we can include more people within the community.

Suggestions from the board were:

- Colleagues from Commissioning to regularly attend these meetings.
- To revisit the terms of reference.
- Could we involve the portfolio holder in Kent County Council?
- To have local groups, district partnership groups that will feed into this board.



- Not the amount of people attending the board that is important, its who is attending and what area or organisation they're representing.
- Sometimes the board feels rushed, presenters speak and move on to fast for some members and it deters them from attending.
- To have less on the agenda.



Update from Alyson Wagget (continued)

Some members raised that they felt some of the reset work is being repeated, want the feedback from the workshops back in June 2022.

Action: Alyson, Toni and Chelsea to look at outcomes from the partnership board reset workshop back in June - to feedback to this board.

Alyson asks the board how we can involve more people in these meetings and how we keep people in the community informed on what actions were taking and why.

. Suggestions from the board were:

- Inform people of the importance of these meetings.
- To explain to people what these meetings can do for them and the impact they have on services and in the community.
- Could advertise the partnership board and the work that is being done.
- Meetings to be interactive, fun and engaging.
- To have outcomes of work to be fed back to this board regularly.

Action: Board members to send ideas on how to make the board more interactive and engaging.

Action: Toni to check whether the posters Janine has been sending are being uploaded to the website.

Care Quality Commission (CQC) Assurance

Becky Ralph and Alicia Macintyre from the Innovation Delivery Team in Kent County Council came to the board to update members on the Care Quality Commission self assessment.

Social care reform is what the government is doing to improve social care in England.

Councils and other organisations will be asked to tell the Care Quality Commission:

- The things we are doing right
- The things we could do better
- How we are listening to people



We are doing a self-assessment to get ready to tell the Care Quality Commission how we can be the best we can be, today, tomorrow and in the future.

Care Quality Commission will start checking how we're doing from 2023.

We want to work with people we support, families, providers, our partners and our staff.

We want to hear people's stories.

Care Quality Commission (CQC) Assurance (continued)

There will be 3 self assessment steps:

Step 1: We are finding all the evidence we need to be able to tell our story.

Step 2: Answer 3 questions -

- What do we want to focus on?
- How do we know we are doing the right things?
- How good are we at what we do?

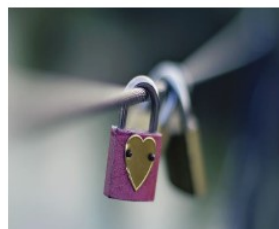


Step 3: We are putting all the evidence into a plan. The plan needs to be ready by April 2023.

There are 4 things that CQC will be looking at. These are:



Working
together



Keeping
people safe



Supporting
people



Leadership

Care Quality Commission (CQC) Assurance (continued)

The ask to the board was:

If CQC came today, what would you want to tell them? What would you say is working well and not so well?

The board suggested:

- Listen to family carers.
- Learn from mistakes.
- All voices to be heard.
- People with lived experience to train social workers.
- Communication and consistency is really important to people.
- Some find navigating the Kent County Council's system can be difficult.
- The way people can communicate with Kent County Council is to be simplified and improved.
- Should receive support before crisis.



***COMPLETED* Action: Chelsea to circulate I statements, comments from board members to be sent to Chelsea or Toni.**

Bus services

Philip Lightowler, Head of Public Transport for Kent County Council came to the board to provide an update on bus services in Kent.

The bus services that are being removed are the least used services. KCC will continue to fund services that have links to schools and to key areas.



There is subsidised transport for key workers (support workers) to reach vulnerable people.

The Arriva bus app was updated a year ago and the tracking of the buses went wrong, it has not been working reliably since then.

Complaints have been made to Arriva for this issue and the issue is being investigated.



The board suggested that vulnerable adults should be able to feedback directly to Arriva.

Philip advised that the Government will consult with the public on the national minimum standard on bus times.

Action: Philip to share a link to the consultation with Chelsea, to share with board members.

***COMPLETED* Action: Chelsea to share Philip's email address with Lara Bywater.**

Feedback from Aspens

Aspens angels are still meeting weekly for social evenings. Anyone is welcome to join.



Delivering training after being contracted by a care coordinator, for their staff.



First Job fair, group members had interviews.

In partnership with Healthwatch, members of Aspens were due to visit a local hospital but this was cancelled due to snow.

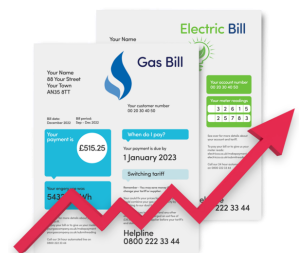
Aspens have been encouraging people to go out after covid and socialise more often. Fortnightly Zumba sessions are being held.



Hospital buddies, visiting local hospitals and people with learning disabilities and autism.

Holding a cost of living workshop, sharing financing tips.

People have been using more candles with the cost of living increase, shared safety tips from the Fire Service.



Had an accessible information committee and have a new Learning Disability Nurse.

Action: Alyson to share cost of living advice with this board.

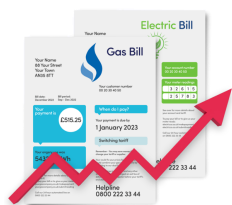
Feedback from North Kent Independent Advocacy Scheme (NKIAS)

NKIAS has a letting partnership on tenancy equality.



Sharing where warm spaces are being offered in Kent.

The 'Moan and Groan' group has started again.



Pulling all information and advice on cost of living together to be shared.

Discussed loneliness, people have admitted that they're used to being alone now since Covid. NKIAS are looking at how to bring people together.

In the Christmas newsletter, NKIAS shared keeping safe tips on fraud and other useful advice.

Feedback from East Kent Mencap



Two people have been working with Daniel Marsden as a learning disability co teacher at Canterbury Christ Church University.

Groups went to visit Ramsgate and Cliftonville libraries and the weekly groups will be starting in January 2023.



Feedback from East Kent Mencap (continued)



Easy read groups are continuing to work with the NHS.

The latest leaflet to be approved is around infection control, this is now available to view on the East Kent Mencap website.



A small group will be attending a local college to talk to sixth form students from Foreland Fields school. The group will talk about their experiences of leaving school.

East Kent Mencap currently have three members who are very proud to be on the be a leader course.



What I Do

The What I Do group are still waiting for a co-chair from Kent County Council. Once the co-chair is identified, the group can move forward and start contacting people to reset.

Action: Alyson and Steve to meet regarding the co-chair for the What I Do group.

East Kent Mencap's Gold (getting on with learning difficulties) service, have released their most recent podcast, the focus of this podcast is health and all the work they do with Canterbury Christ Church University.



Action: Alyson and Marie to discuss funding for the East Kent Mencap Gold group.

Any Other Business

Action: Housing to be discussed at the next partnership board.

Action: A round up the reset work (outputs from reset workshop to be collated into one document) and shared with the board.

Action: To reach out to Louise Flatman to ask the JIP group to test the new Kent Connect to Support website and update Louise on any key information about social care.

Presentations

A copy of minutes from the Kent Learning Disability Partnership Board will be made available on the Partnership's website:

www.kentldpb.org.uk



Board Meeting dates for 2023

Thursday 6 April

Thursday 22 June

Thursday 7 September

Thursday 14 December